# CANARA COLLEGE

Managed by Canara High School Association, Mangaluru

Re-accredited by NAAC with 3.21 CGPA at 'A' Grade (Cycle IV – 2022)

Recognized under Section 2(f) and 12(B) of U.G.C. Act, 1956 & Affiliated to Mangalore University

**Mahatma Gandhi Road, Kodialbail, Mangaluru – 575 003, D. K. District, Karnataka**

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# INTERNAL QUALITY ASSURANCE CELL (IQAC)

## ANNUAL QUALITY ASSURANCE REPORT (AQAR) 2021-22

### Criterion 2 : Teaching-Learning and Evaluation
### Key Indicator – 2.7 Student Satisfaction Survey

### Metric 2.7.1 (QnM) : Student Satisfaction Survey (SSS) on overall institutional performance

Relevant Documents in support of the intent of the above metric

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Mrs. Dejamma A.

**Mr. Hardik P. Chauhan**

IQAC Coordinators

**Co-ordinator**
**Internal Quality Assurance Cell**
**CANARA COLLEGE**
**Mangaluru - 575 003**

Dr. Premalatha V.

Principal

**Principal**
**Canara College**
**Mangaluru**

## INTERNAL QUALITY ASSURANCE CELL (IQAC)

### ANNUAL QUALITY ASSURANCE REPORT (AQAR)

(Academic Year 2021-22)

### Criterion 2 : Teaching-learning and Evaluation
### Key Indicator 2.7 Student Satisfaction Survey

### Metric 2.7.1 : Student Satisfaction Survey (SSS) on overall institutional performance

### REPORT

In pursuance of the compliance for the submission of Annual Quality Assurance Report (AQAR) to the NAAC, for the Academic Year 2021-22, Students Satisfaction Survey (SSS) was initiated. The survey aimed to measure the level of student's satisfaction based on their experiences with the Institution and also to assess the overall performance of the Institution encompassing the teaching-learning process in the areas as stated below :

a. Teaching-Learning Process
b. Effectiveness of Communication
c. Teaching-learning Resources
d. Mentoring Experience of Students
e. Assessment Methods

The survey was initiated among the students across the programmes through administering the Google Form. A total of 320 students have responded to the same. The questionnaire was designed based on NAAC guidelines. Students have rated the question on a five point scale of 0 to 4. The survey responses of the students have been tabulated, analyzed and presented with the help of pie chart. Observations / Suggestions received have been considered for further needful actions, thereby enabling necessary improvement in the overall teaching-learning experience of the students in the Institution.

The outcome of SSS has been discussed in the Meeting of the IQAC and also shared in the Meeting of the Local Governing Council. The same has been reviewed by the Bodies and needful actions for necessary improvement were suggested. The SSS Report is also available on the Institutional website.

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**Mrs. Dejamma A.**
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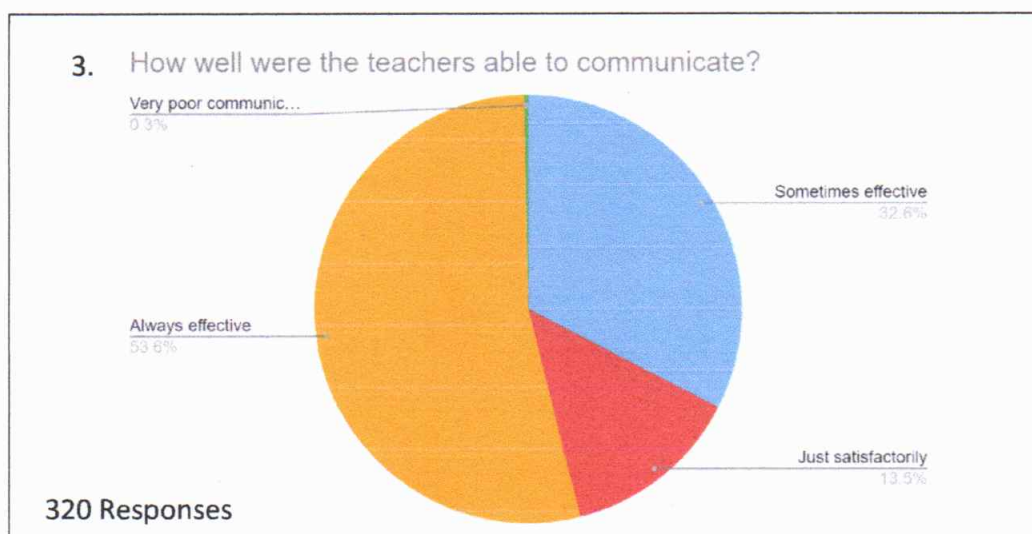CANARA COLLEGE
Mangaluru - 575 003
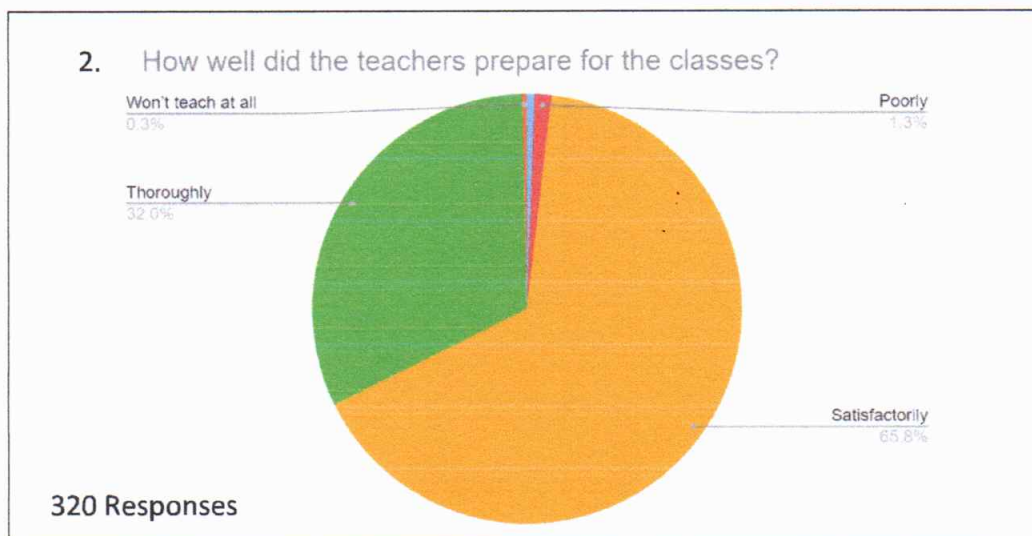
**Dr. Premalatha V.**
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# Pie Chart showing Question-wise Responses
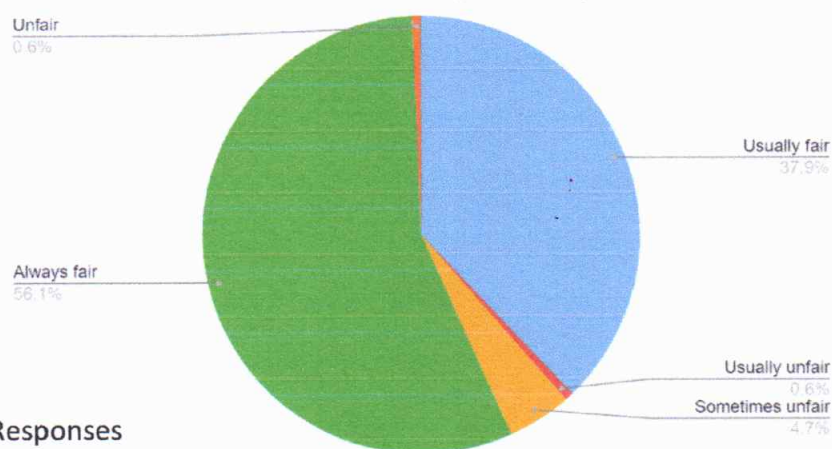
**1.** How much of the syllabus was covered in the class?

30 to 54%
0.9%

55 to 69%
5.3%

70 to 84%
28.8%

85 to 100%
64.9%

320 Responses

**2.** How well did the teachers prepare for the classes?

Won't teach at all
0.3%

Poorly
1.3%

Thoroughly
32.0%

Satisfactorily
65.8%

320 Responses

**3.** How well were the teachers able to communicate?

Very poor communic...
0.3%

Sometimes effective
32.8%

Always effective
53.6%

Just satisfactorily
13.5%

320 Responses

**4.** The teacher's approach to teaching can best be described as

Fair
1.3%

Excellent
26.6%

Very good
48.3%

Good
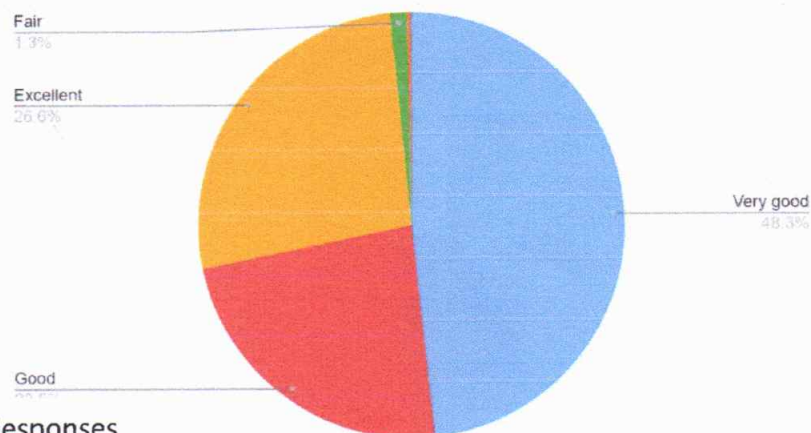
320 Responses

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**5.** Fairness of the internal evaluation process by the teachers.

Unfair
0.6%

Usually fair
37.9%

Always fair
56.1%

Usually unfair
0.6%

Sometimes unfair
4.7%

320 Responses

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**6.** Was your performance in assignments discussed with you?

Never
3.1%

Rarely
3.8%

Occasionally / Some...
16.6%

Usually
41.7%

Every time
34.8%
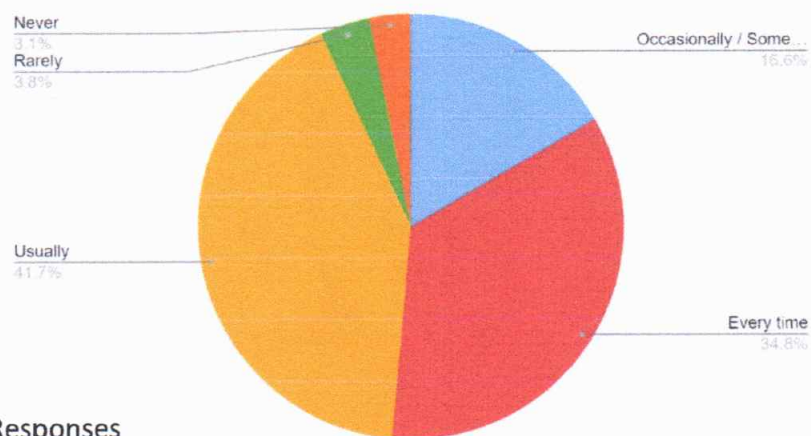
320 Responses

**7.** The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
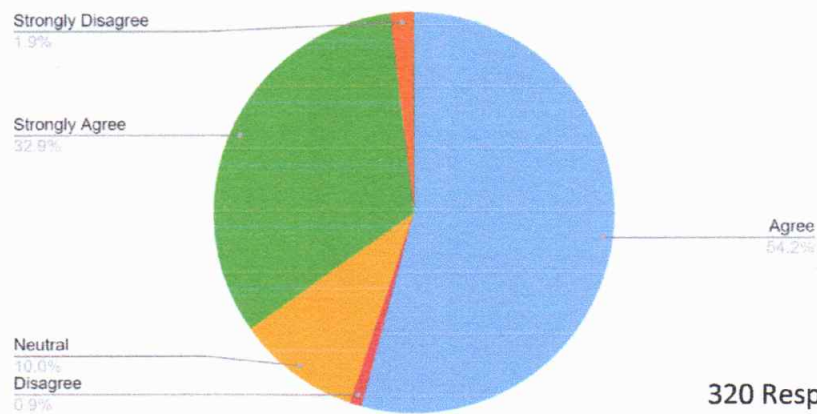
Never
6.0%

Sometimes
16.0%

Often
33.2%

Regularly
36.1%

Rarely
8.8%
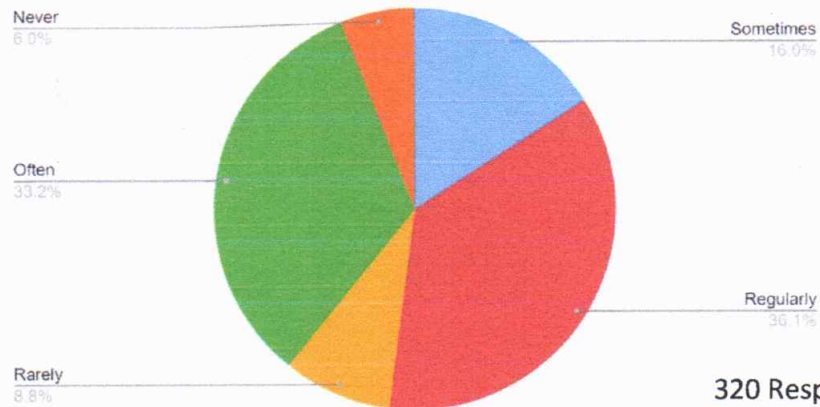
320 Responses

**8.** The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Marginally
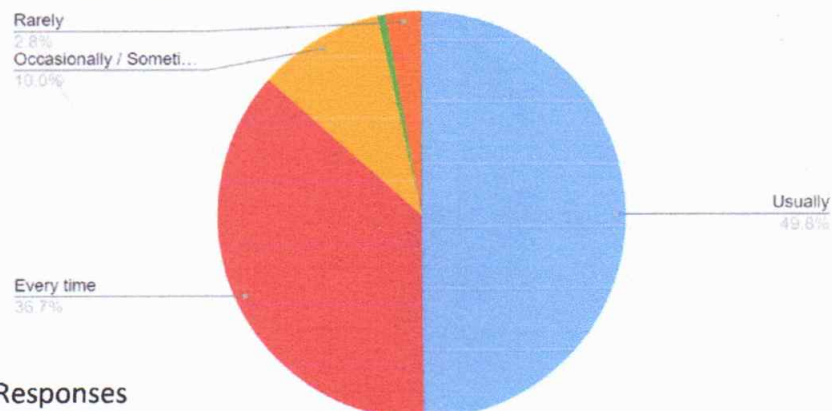1.6%

Significantly
28.2%

Very well
52.4%

Moderately
16.6%
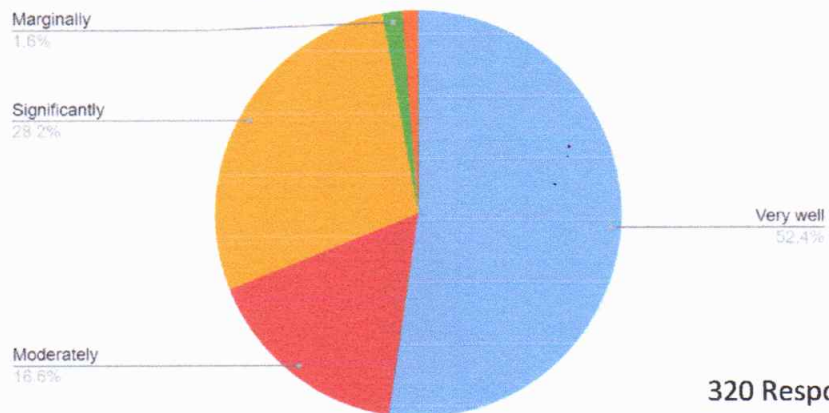
320 Responses

**9.** The institution provides multiple opportunities to learn and grow.

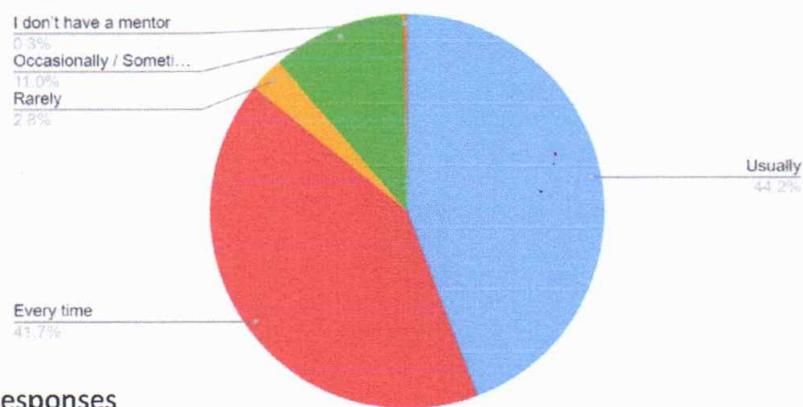Strongly Disagree
1.9%

Strongly Agree
32.9%

Agree
54.2%

Neutral
10.0%

Disagree
0.9%

320 Responses

**10.** Teachers inform you about your expected competencies, course outcomes and programme outcomes.

Rarely
2.8%

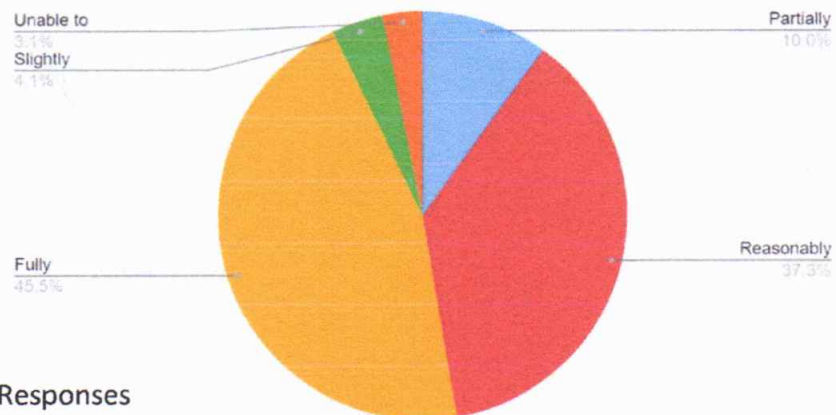Occasionally / Someti...
10.0%

Usually
49.8%

Every time
36.7%

320 Responses

**11.** Your mentor does a necessary follow-up with an assigned task to you.

I don't have a mentor
0.3%

Occasionally / Someti...
11.0%

Rarely
2.8%

Usually
44.2%

Every time
41.7%

320 Responses

**12.** The teachers illustrate the concepts through examples and applications.

Rarely
2.2%

Occasionally / Someti...
6.3%

Usually
39.2%

Every time
51.4%

320 Responses
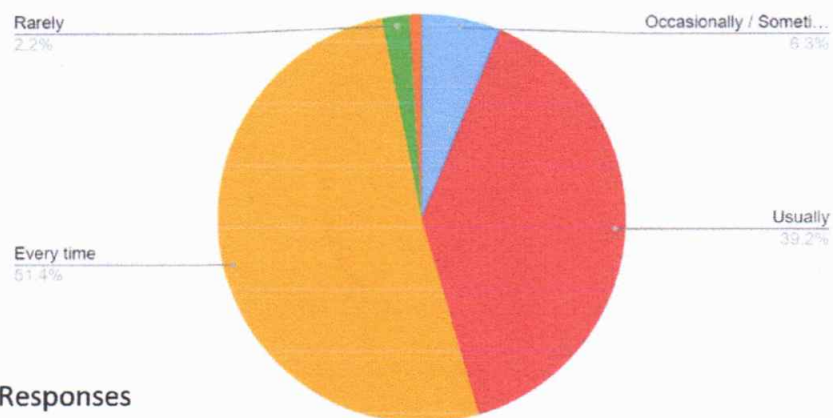
**13.** The teachers identify your strengths and encourage you with providing right level of challenges.



Unable to 3.4%
Slightly 4.1%
Partially 10.0%
Fully 45.5%
Reasonably 37.3%

320 Responses

**14.** Teachers are able to identify your weaknesses and help you to overcome them.



Never 3.4%
Rarely 6.6%
Occasionally / Someti... 15.4%
Every time 35.4%
Usually 39.2%

320 Responses
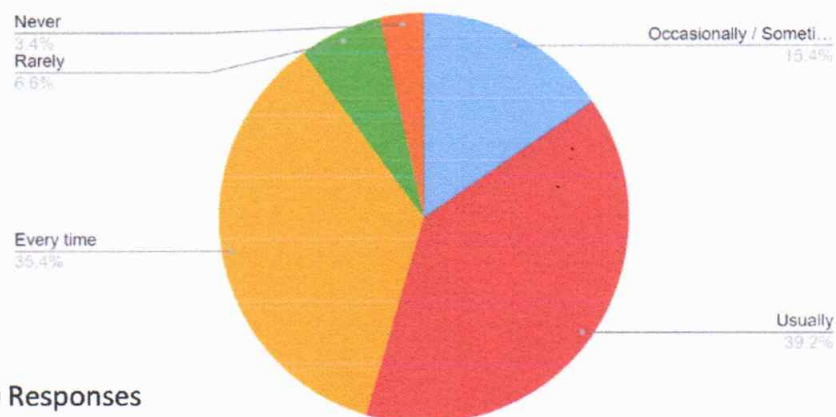
**15.** The institution makes effort to engage students in the monitoring, review and continuous quality improvement of th...



Disagree 1.3%
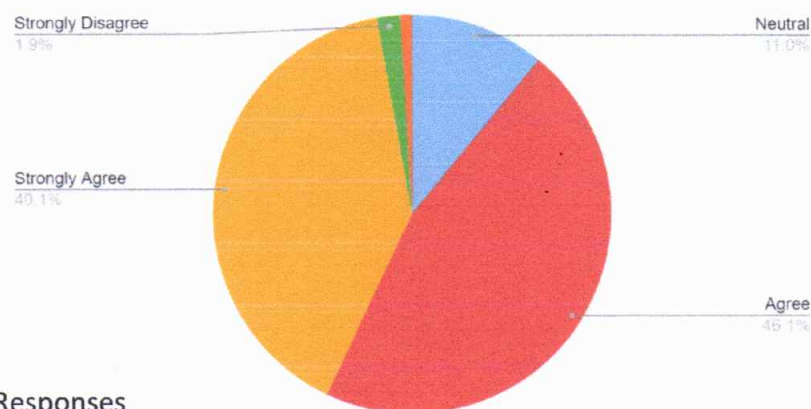Strongly Agree 27.0%
Neutral 15.4%
Agree 55.5%
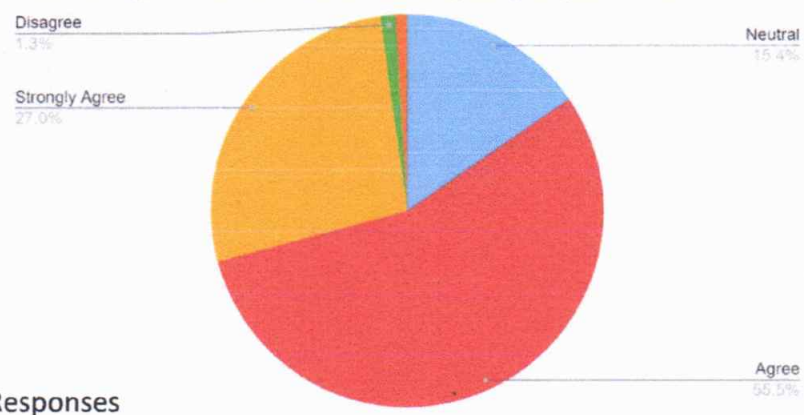
320 Responses

**16.** The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solvi...

Very little
4.1%

Somewhat
11.6%

To a great extent
30.4%

Moderate
52.7%
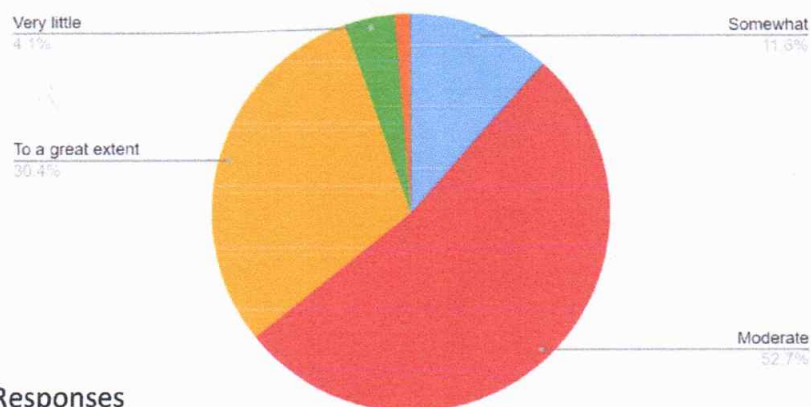
320 Responses

**17.** Teachers encourage you to participate in extracurricular activities.

Strongly Disagree
1.9%

Neutral
11.0%

Strongly Agree
40.1%

Agree
46.1%

320 Responses

**18.** Efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make you ready for...
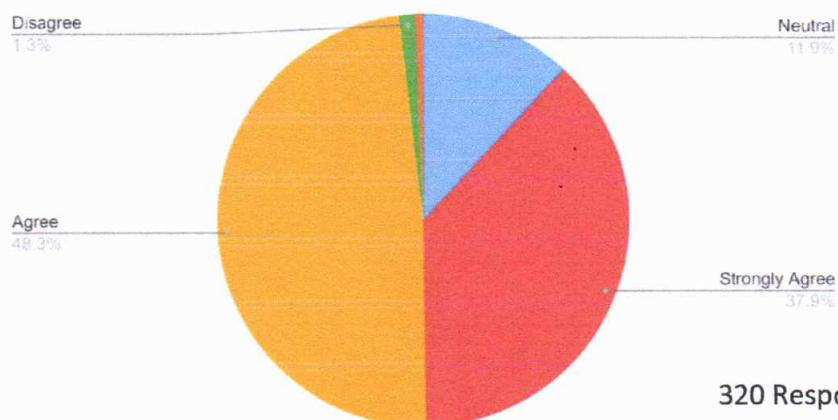
Very little
3.4%

Some what
10.7%

Moderate
48.0%

To a great extent
36.4%
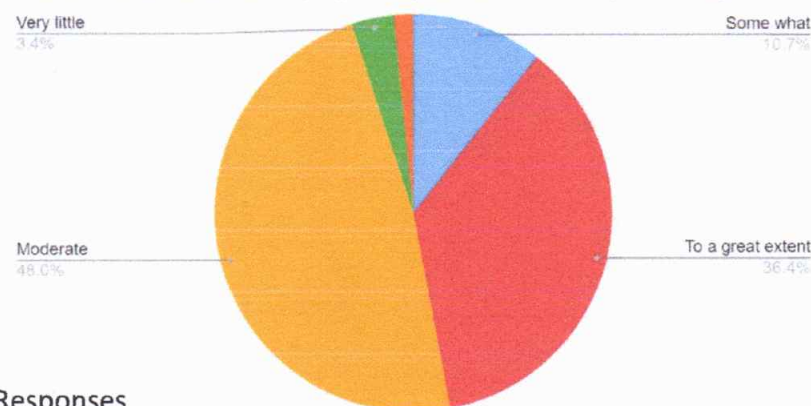
320 Responses

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Below 29%
3.4%
30 – 49%
5.3%
50 – 69%
18.5%
70 – 89%
38.6%
Above 90%
34.2%
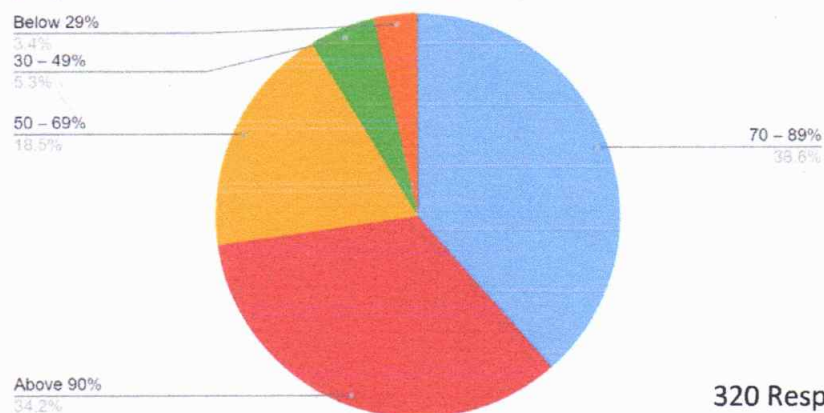
320 Responses



20. The overall quality of teaching-learning process in your institute is very good.

Disagree
1.3%
Neutral
11.9%
Agree
48.3%
Strongly Agree
37.9%

320 Responses

\*\*\*\*\*

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