



CANARA COLLEGE

Managed by Canara High School Association, Mangaluru
Reaccredited by NAAC and Affiliated to Mangalore University



Mahatma Gandhi Road, Kodialbail, Mangaluru – 575 003, D. K. District, Karnataka

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INTERNAL QUALITY ASSURANCE CELL (IQAC)

ANNUAL QUALITY ASSURANCE REPORT (AQAR) 2020-21

Criterion 2 : Teaching-Learning and Evaluation

Key Indicator – 2.7 Student Satisfaction Survey

Metric 2.7.1 (QnM) : Student Satisfaction Survey (SSS) on overall institutional performance

Relevant Documents in support of the intent of the above metric



Mrs. Dejamma A.

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Mr. Hardik P. Chauhan

IQAC Coordinators

Co-ordinator

Internal Quality Assurance Cell

CANARA COLLEGE

Mangaluru - 575 003

Dr. Premalatha V.

Dr. Premalatha V.

Principal

Principal

Canara College

Mangaluru





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Managed by Canara High School Association, Mangaluru

Re-accredited by NAAC with 3.21 CGPA at 'A' Grade (Cycle IV – 2022)

Recognized under Section 2(f) and 12 (B) of U.G.C. Act, 1956 & Affiliated to Mangalore University

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INTERNAL QUALITY ASSURANCE CELL (IQAC)

ANNUAL QUALITY ASSURANCE REPORT (AQAR)

(Academic Year 2020-21)

Criterion 2 : Teaching-learning and Evaluation

Key Indicator 2.7 Student Satisfaction Survey

Metric 2.7.1 : Student Satisfaction Survey (SSS) on overall institutional performance

REPORT

In pursuance of the compliance for the submission of Annual Quality Assurance Report (AQAR) to the NAAC, for the Academic Year 2020-21, Students Satisfaction Survey (SSS) was initiated. The survey aimed to measure the level of student's satisfaction based on their experiences with the Institution and also to assess the overall performance of the Institution encompassing the teaching-learning process in the areas as stated below :

- Teaching-Learning Process
- Effectiveness of Communication
- Teaching-learning Resources
- Mentoring Experience of Students
- Assessment Methods

The survey was initiated among the students across the programmes through administering the Google Form. A total of 776 students have responded to the same. The questionnaire was designed based on NAAC guidelines. Students have rated the question on a five point scale of 0 to 4. The survey responses of the students have been tabulated, analyzed and presented with the help of pie chart. Observations / Suggestions received have been considered for further needful actions, thereby enabling necessary improvement in the overall teaching-learning experience of the students in the Institution.

The outcome of SSS has been discussed in the Meeting of the IQAC and also shared in the Meeting of the Local Governing Council. The same has been reviewed by the Bodies and needful actions for necessary improvement were suggested. The SSS Report is also available on the Institutional website.

◆◆◆◆

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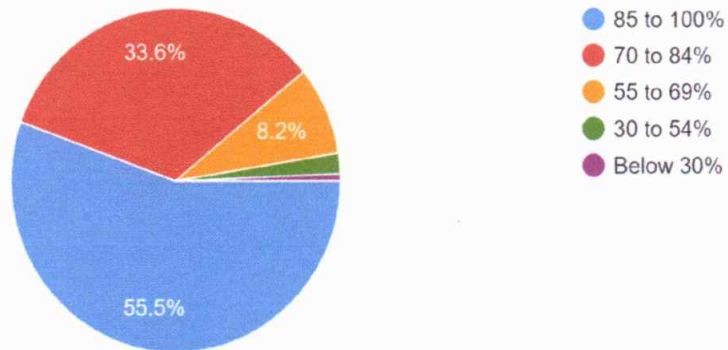
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Pie Chart showing Question-wise Responses

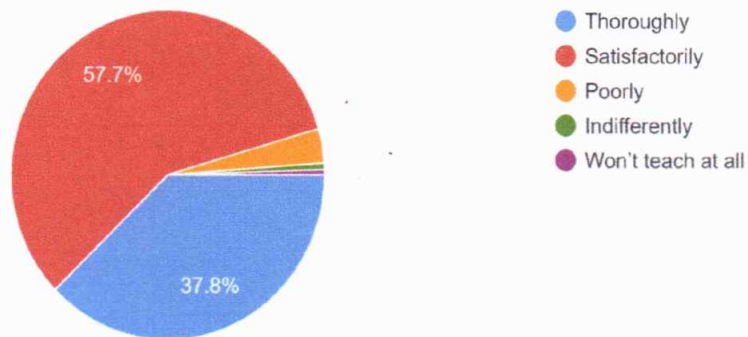
1. How much of the syllabus was covered in the class?

776 responses



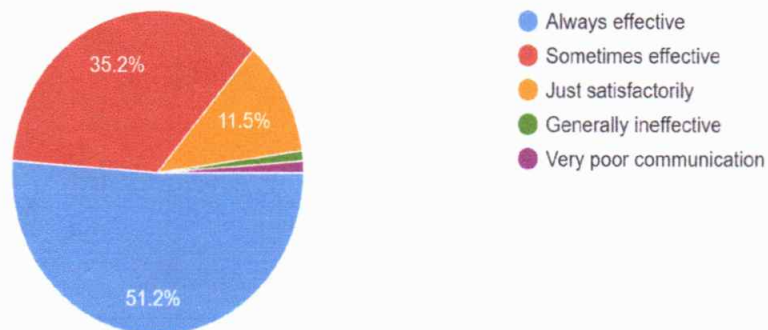
2. How well did the teachers prepare for the classes?

776 responses



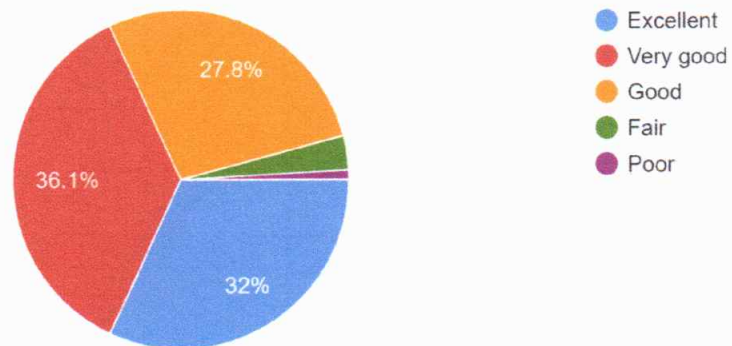
3. How well were the teachers able to communicate?

776 responses



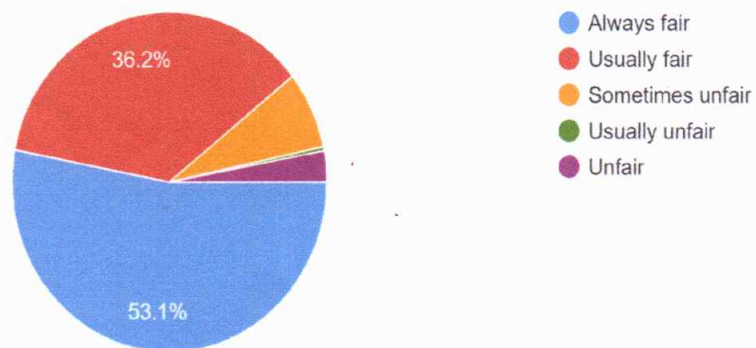
4. The teacher's approach to teaching can best be described as

776 responses



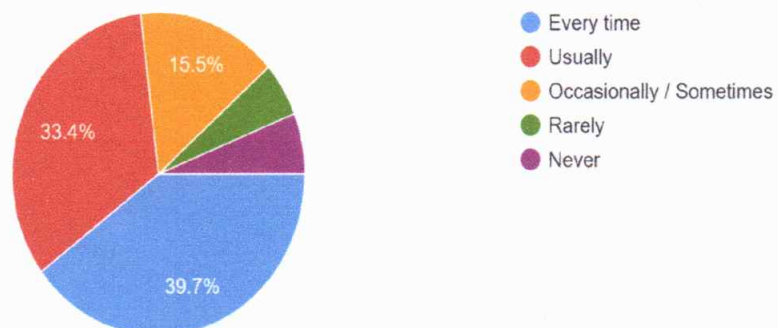
5. Fairness of the internal evaluation process by the teachers.

776 responses



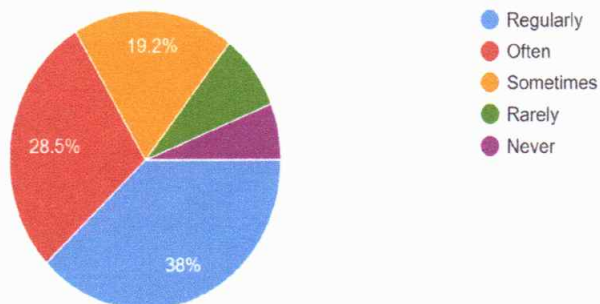
6. Was your performance in assignments discussed with you?

776 responses



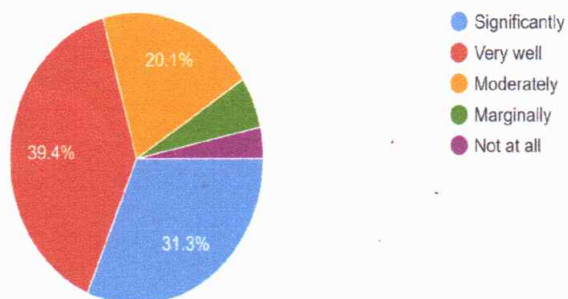
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

776 responses



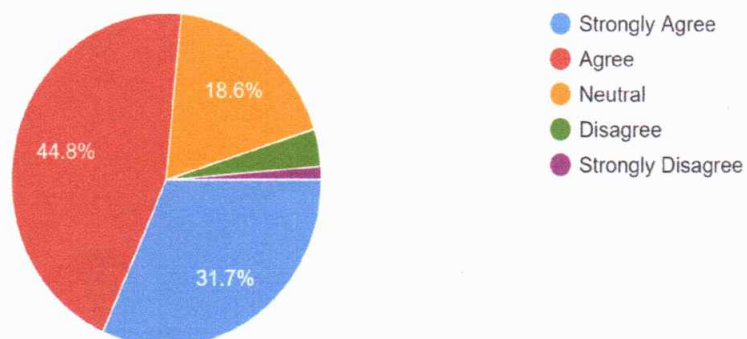
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

776 responses



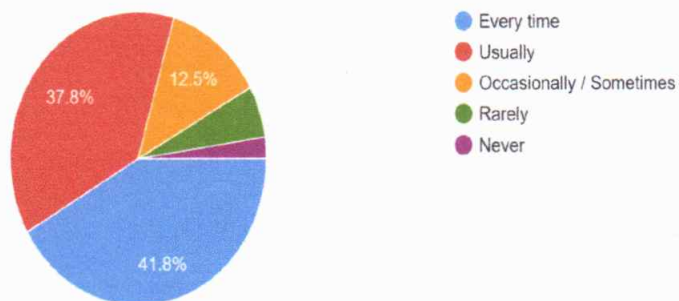
9. The institution provides multiple opportunities to learn and grow.

776 responses



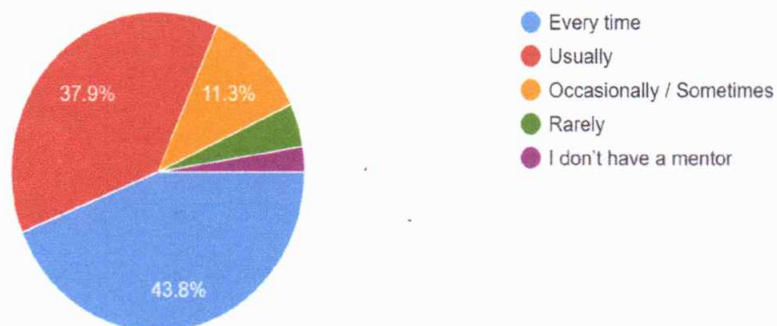
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

776 responses



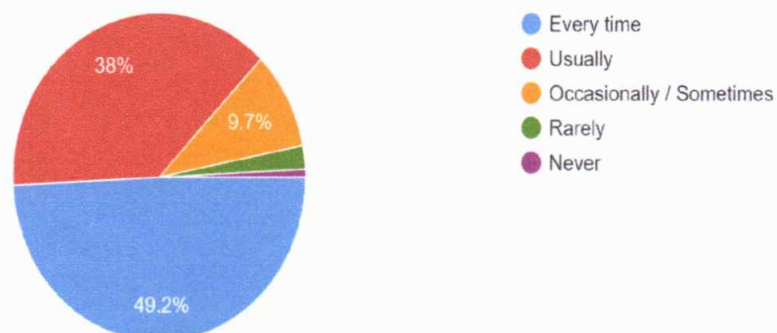
11. Your mentor does a necessary follow-up with an assigned task to you.

776 responses



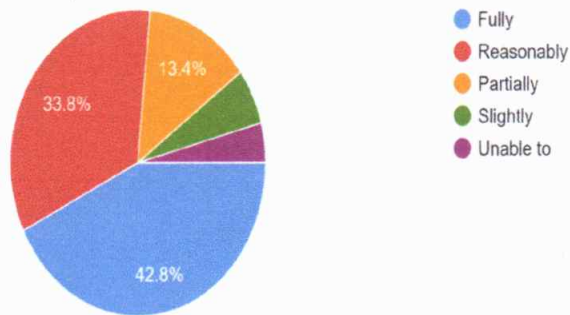
12. The teachers illustrate the concepts through examples and applications.

776 responses



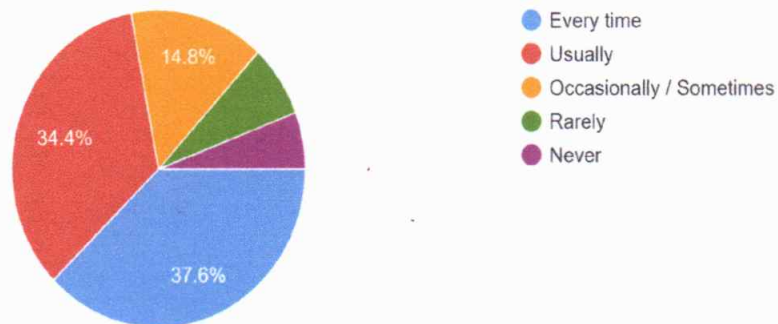
13. The teachers identify your strengths and encourage you with providing right level of challenges.

776 responses



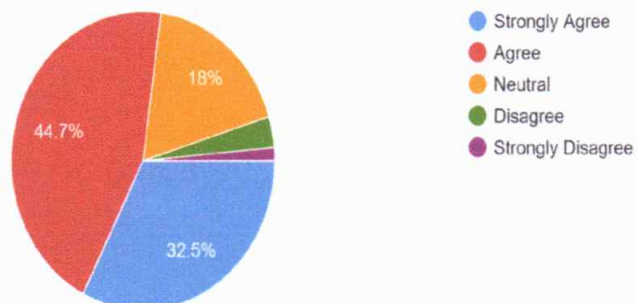
14. Teachers are able to identify your weaknesses and help you to overcome them.

776 responses



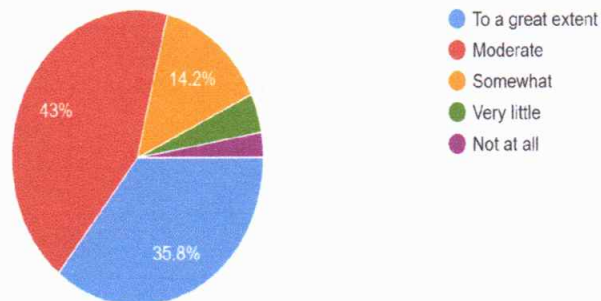
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

776 responses



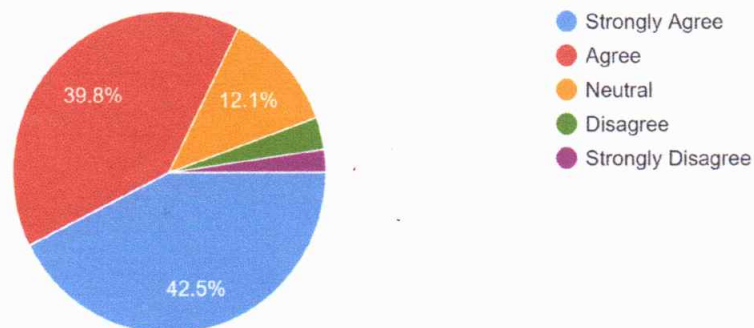
16. The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

776 responses



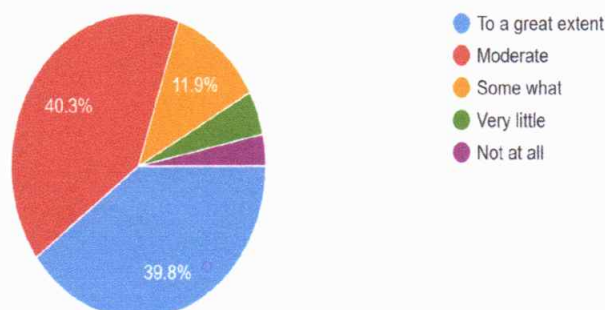
17. Teachers encourage you to participate in extracurricular activities.

776 responses



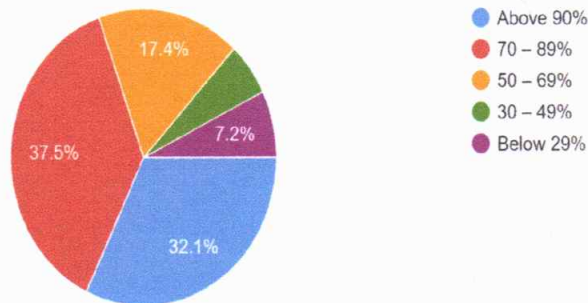
18. Efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

776 responses



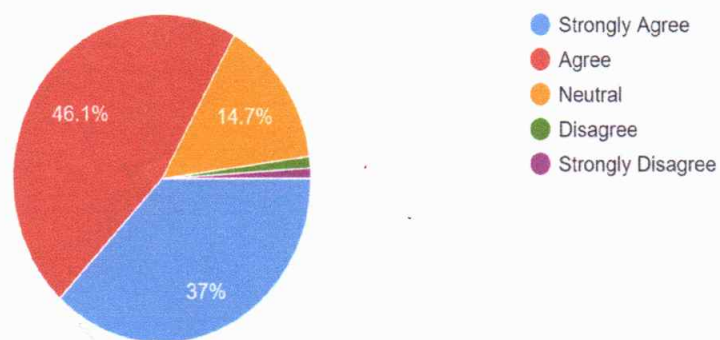
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

776 responses



20. The overall quality of teaching-learning process in your institute is very good.

776 responses



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