



CANARA COLLEGE

Managed by Canara High School Association, Mangaluru
Reaccredited by NAAC and Affiliated to Mangalore University

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INTERNAL QUALITY ASSURANCE CELL (IQAC)

For Annual Quality Assurance Report (AQAR) (Academic Year 2019-20)

Criterion 2 : Teaching-learning and Evaluation Key Indicator 2.7 Student Satisfaction Survey

Metric 2.7.1 : Student Satisfaction Survey (SSS) on overall institutional performance

REPORT

In pursuance of the compliance for the submission of Annual Quality Assurance Report (AQAR) to the NAAC, for the Academic Year 2019-20, Students Satisfaction Survey (SSS) was initiated. The survey aimed to measure the level of student's satisfaction based on their experiences with the Institution and also to assess the overall performance of the Institution encompassing the teaching-learning process in the areas as stated below :

- Teaching-Learning Process
- Effectiveness of Communication
- Teaching-learning Resources
- Mentoring Experience of Students
- Assessment Methods

The survey was undertaken among randomly selected 275 students across the programmes through administering the Google Form. The questionnaire was designed based on NAAC guidelines. Students have rated the question on a five point scale of 0 to 4. The survey responses of the students have been tabulated, analyzed and presented with the help of pie chart.

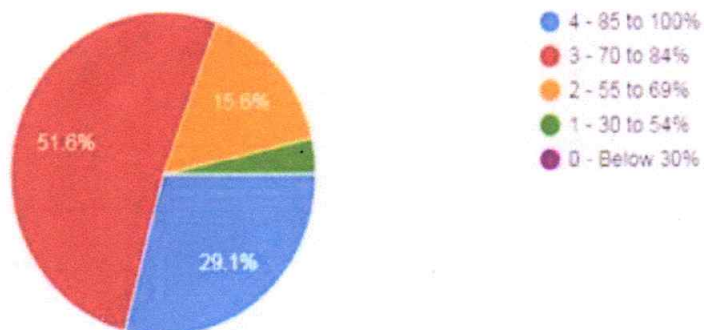
The outcome of SSS was presented in the Meeting of the Local Governing Council held on August 10, 2020. The same was reviewed by the Body and needful actions for necessary improvement were suggested. The SSS Report is also available on the Institutional website.



Pie Chart showing Question-wise Responses

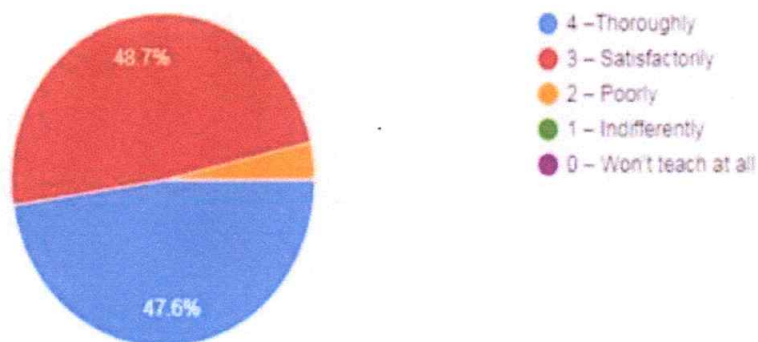
1. How much of the syllabus was covered in the class?

275 responses



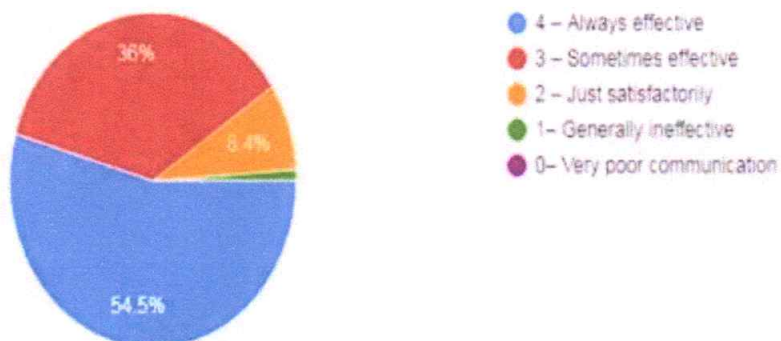
2. How well did the teachers prepare for the classes?

275 responses



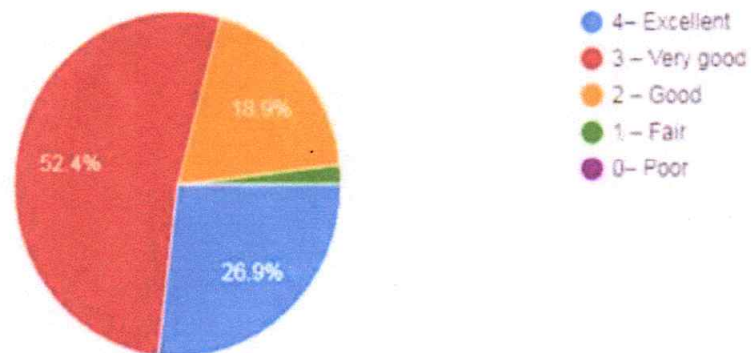
3. How well were the teachers able to communicate?

275 responses



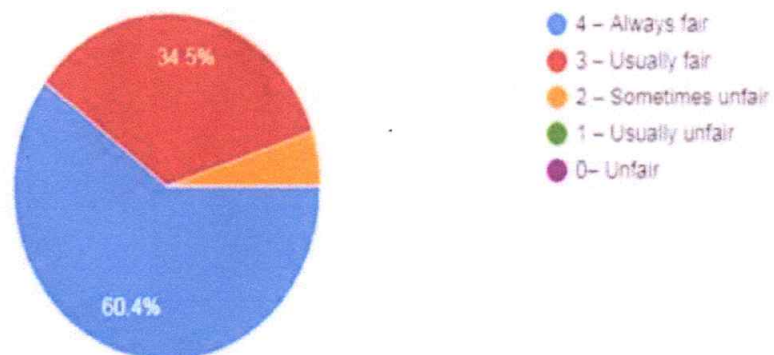
4. The teacher's approach to teaching can best be described as

275 responses



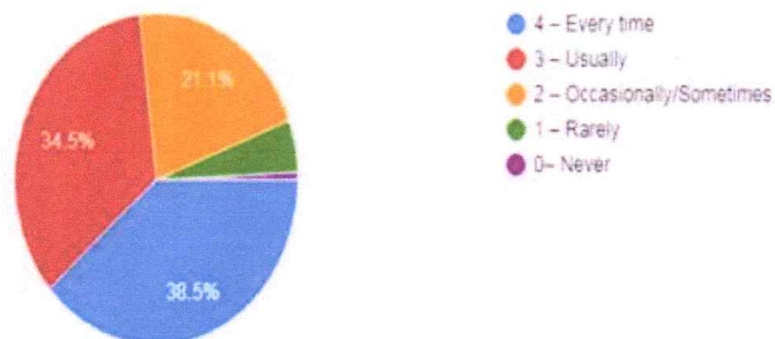
5. Fairness of the internal evaluation process by the teachers.

275 responses



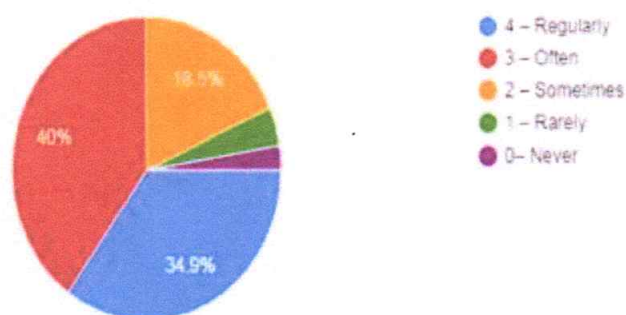
6. Was your performance in assignments discussed with you?

275 responses



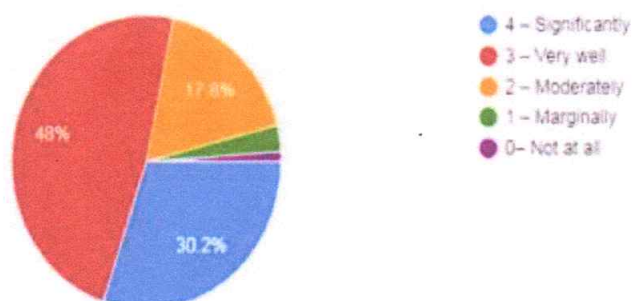
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

275 responses



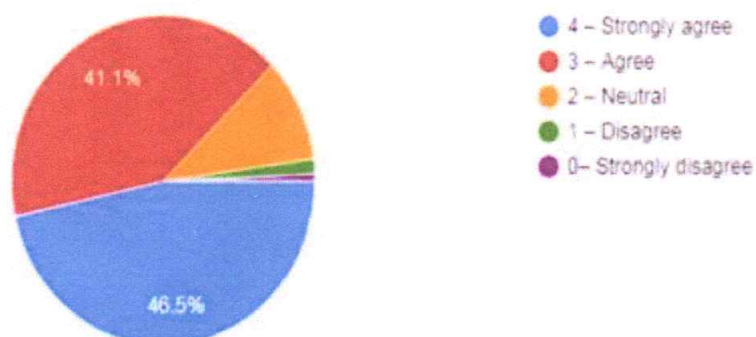
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

275 responses



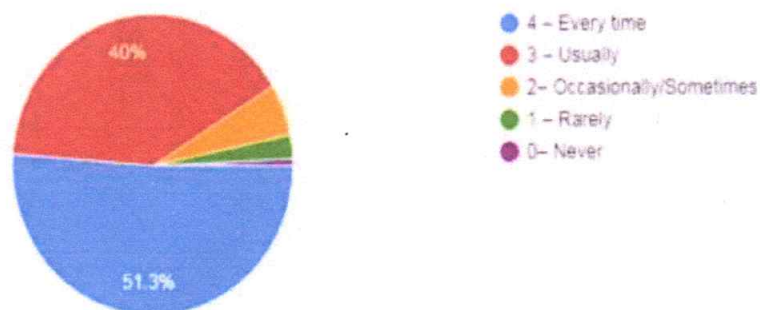
9. The institution provides multiple opportunities to learn and grow.

275 responses



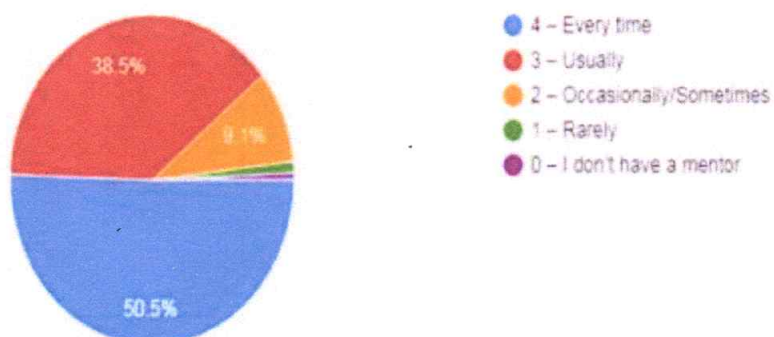
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes

275 responses



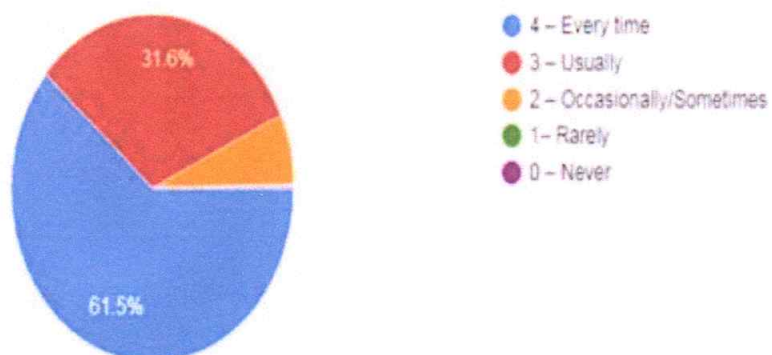
11. Your mentor does a necessary follow-up with an assigned task to you

275 responses



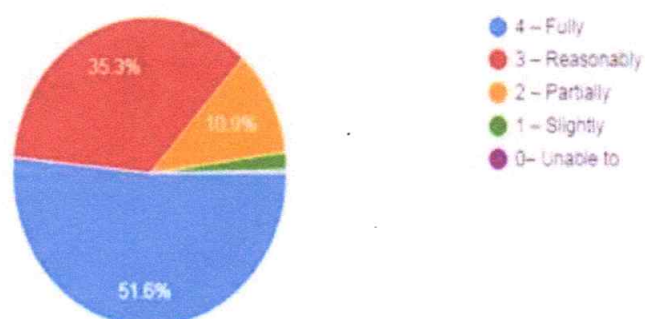
12. The teachers illustrate the concepts through examples and applications.

275 responses



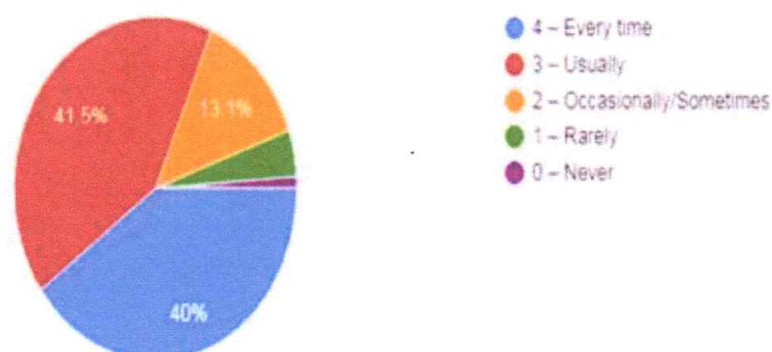
13. The teachers identify your strengths and encourage you with providing right level of challenges.

275 responses



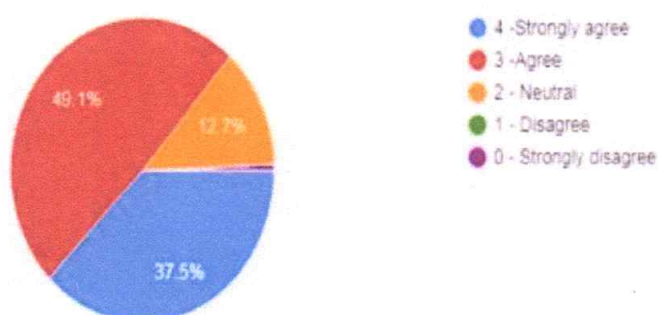
14. Teachers are able to identify your weaknesses and help you to overcome them.

275 responses



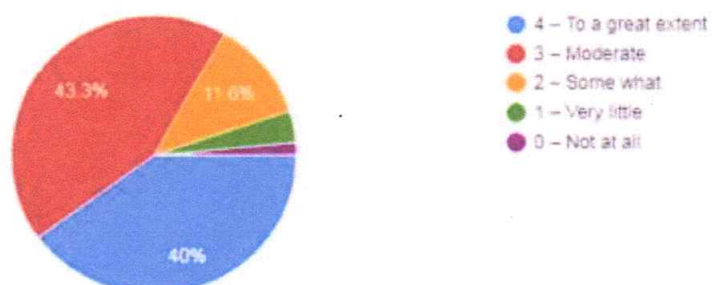
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

275 responses



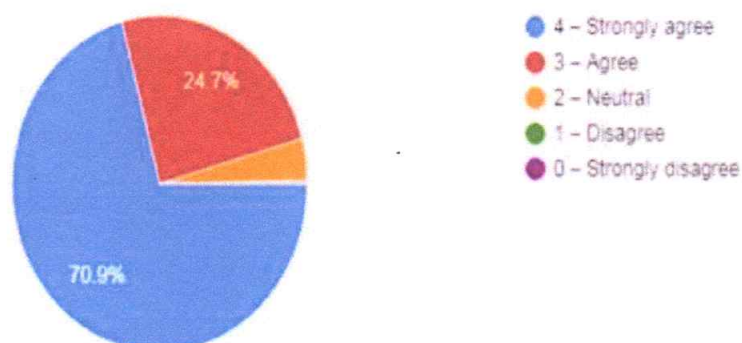
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

275 responses



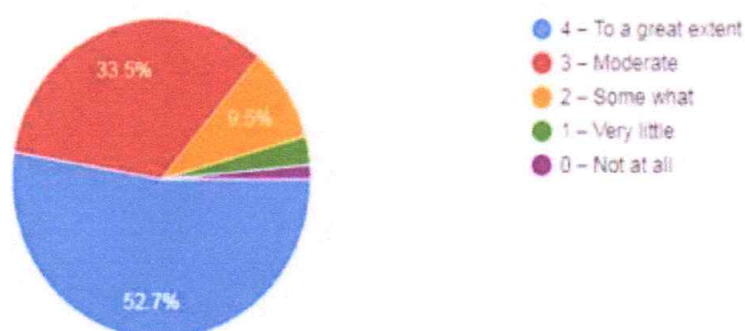
17. Teachers encourage you to participate in extracurricular activities.

275 responses



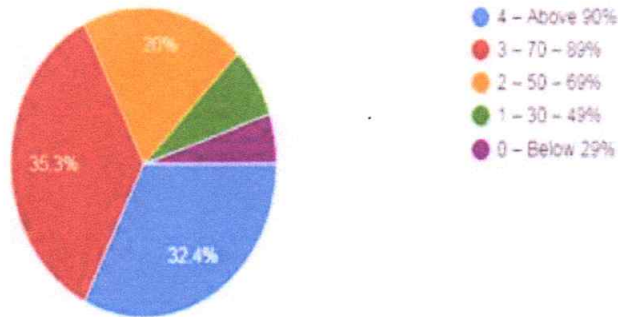
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

275 responses



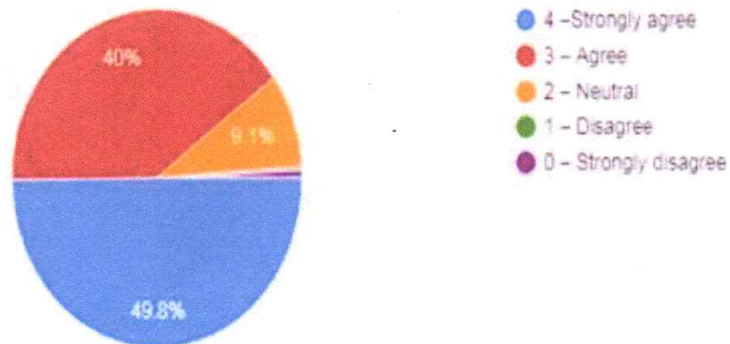
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

275 responses



20. The overall quality of teaching-learning process in your institute is very good

275 responses



Premalatha V.

Dr. Premalatha V.

HPC Chauhan

Mr. Hardik P. Chauhan

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Co-ordinator

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